

COVID 19 03.23.2020 Update

The safety of our employees and our community is extremely important to us. Beginning tomorrow (Tuesday, March 24, 2020) Wisconsin Governor Tony Evers has announced that a "Safer At Home" order will be signed. Please see below our updated schedules for business as of 4:00 p.m. today.

We are working to acquire waivers for essential employment through all of this since many of our customers supply essential products to medical, grocery, etc. facilities. We will update everyone on this situation as soon as we know anything more. Obviously, until Governor Evers signs the order, we do not know where we sit. We have been working with our attorneys to get this all in place.

Please let us know if you are able to receive shipments before we send out orders.

Customer service: Effective immediately, all Nigrelli, Inc. divisions will be working limited hours until further notice. All essential employees will be working as allowed under Wisconsin's "Safer At Home" order. Customer service will be working remotely with coverage from 7 a.m. – 4:30 p.m. CST Monday – Friday. We will continue to process orders but may experience a change to service levels due to workforce, supply chain, and transportation disruptions.

Technical service: Effective immediately, all Nigrelli, Inc. divisions will be working limited hours until further notice. All essential employees will be working as allowed under Wisconsin's "Safer At Home" order. Technical service will be working remotely with coverage from 7 a.m. – 4:30 p.m. CST Monday – Friday. Please be sure to use the returns@aquamasterfountains.com email address. Returns and repairs will only ship out **Monday – Thursday**. We will continue to process orders but may experience a change to service levels due to workforce, supply chain, and transportation disruptions.

All others: Effective immediately, all Nigrelli, Inc. divisions will be working limited hours until further notice. Only essential employees will be in the plant and will be working as allowed under Wisconsin's "Safer At Home" order. The majority of our office staff, **including Engineers**, are working remotely.

Customer service will be working 7 a.m. – 4:30 p.m. CST Monday – Friday. We will continue to process orders but may experience a change to service levels due to workforce, supply chain, and transportation disruptions.

If this situation changes, we will update accordingly for changes to the signatures. Anyone who decides to work from home, please update your hours accordingly in your signatures.

Thank you,

Nigrelli Inc., Management